June 2023 DFE Update on Informing non-resident parents* of GCSE Results

*The term non-resident refers to any parent who does not live with and have direct caring responsibilities.

Please be aware that new guidance from the Department for Education has just been released this week. This advice specifically mentions the right of parents that do not live with their children and are not the main care provider, to be granted access to GCSE results on request.

The Student will always be the first person to be informed about their GCSE results (unless they have made a written request that a third party can collect their results on their behalf).

However, as a school we must make you aware that a non-resident parent can ask for these GCSE results after they have been given out to the student. The DFE states that "the resident parent must be made aware that the other parent is entitled to be involved in their child's education and request that information is passed on"

If the resident parent refuses to share information with the other parent and also refuses to provide contact details so that the school can deal directly with the non-resident parent, the school can do nothing more. It should be noted, however, we understand that the resident parent might be genuinely unaware of the non-resident parent's whereabouts.

If the non-resident parent subsequently contacts the school and requests access to information, the school should provide it to that parent direct, after taking reasonable steps to satisfy itself that the individual is, in fact, the child's parent.

Schools are not required to seek the consent of the parent with whom the child resides before either recording the contact details of the non-resident parent or sending them their child's prescribed statutory educational information.

Please contact our exams officer jmorris@sjh.srscmat.co.uk if you have any further questions.